# **Central, Pro and Hamachi Sub-Processors**



### Central and Pro

**Data Hosting Locations** 

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Cloud hosting provider	Germany, Australia, England, United States
Microsoft Corp., incl. Azure	Cloud hosting provider	United States, Netherlands, Ireland
Amazon.com, Inc., incl. Amazon Web Services	Cloud hosting provider	Worldwide

## Third Party Sub-Processors

Entity Name	Purpose	Location
Akamai Technologies, Inc.	Global Traffic Management (GTM), DDoS Protection Note: no Content is stored by Akamai	Worldwide* *will connect users to the nearest edge server based on IP Geo
S.C. BITDEFENDER S.R.L. (if AV enabled)	Antivirus engine	Worldwide* *To find out more, please visit: https://www.bitdefender.com/site/view/legalprivacy-policy-for-bitdefender-businesssolutions.html
Twilio Inc.	(Segment.io) Cloud-based Customer Analytics Distribution Service	United States
Splunk, Inc.	Storage of backend service logging events	United States
Sumo Logic, Inc.	Storage of backend service logging events	United States

### Hamachi

**Data Hosting Locations** 

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Cloud hosting provider	Germany, Australia, England, United States
Microsoft Corp., incl. Azure	Cloud hosting provider	Worldwide





Amazon.com, Inc.,	Cloud hosting provider	Worldwide
incl. Amazon Web		
Services		

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#### **GOTO AFFILIATES**

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

#### **DATA TRANSFERS**

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension to the EU-U.S.
   DPF
- Standard Contractual Clauses (or "Model Clauses")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>.

#### DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <a href="https://www.goto.com/company/legal">https://www.goto.com/company/legal</a> to learn more.

#### **TECHNICAL AND ORGANIZATIONAL MEASURES**

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <a href="https://www.goto.com/company/trust/resource-center">https://www.goto.com/company/trust/resource-center</a>.